

# YOUR WATER, WASTEWATER & STORMWATER EXPERTS

**F**or over 30 years, municipalities, First Nations communities, institutions and businesses across the province have chosen the Ontario Clean Water Agency (OCWA) as their trusted provider of safe, reliable and cost-effective water, wastewater and stormwater services. Today, we operate over 1,000 water and wastewater facilities and associated systems – more than any other operator in Ontario.

## Why do your municipal neighbours choose OCWA?

- ◆ We are a total water solutions provider, offering a range of services from Operations & Maintenance to Energy & Process Optimization to Asset Management, government funding application support and more.
- ◆ Our unique shared services model delivers value through economies of scale.
- ◆ As a provincial Crown Agency, we bring you the best of private sector efficiency & innovation and public sector values & accountability.
- ◆ Our people live and work in your province and your community – we are a made-in-Ontario solution.

## 1000+

Water & wastewater facilities and associated systems are operated by OCWA – likely including one just like yours

## 700+

Certified local water operators are employed by OCWA and backed by Agency-wide support teams

## 1 in 3

Ontario residents already enjoy OCWA services

## \$15B+

In client assets are under OCWA's management

**OCWA already provides services to 170 municipalities. Contact us today to learn how we can partner with you to meet your water, wastewater and stormwater needs.**



# WHY MUNICIPALITIES OUTSOURCE TO OCWA

**30% of Ontario communities partner with us to deliver *best value, highest quality and lowest risk* water, wastewater and stormwater services**

## BEST VALUE:

- Unique hub-and-spoke structure provides economies of scale, decreasing costs for individual municipalities.
- Locally staffed offices ensure responsive, knowledgeable, individualized client service.
- OCWA is not profit-driven – a Crown Agency that operates on a cost-recovery basis.



## Innovative tools tailored to client needs



## HIGHEST QUALITY:

- Highly trained local delivery teams backed by a wide network of OCWA operational and organizational expertise.
- Comprehensive asset management and planning services help maximize asset life cycle and minimize cost.
- Innovative water technologies tailored to each client's needs.
- Best-in-class safety and compliance record.

*Our people treat water and wastewater for populations as large as 1.4 million in Peel Region and as small as 2,400 in Moose Factory near James Bay.*

## LOWEST RISK:

- Transfers operations and maintenance risk to a Crown Agency.
- OCWA operations staff designated “essential” = No disruptions in service.
- Mandate to protect public health and the environment.
- Specially-equipped emergency response teams on-call 24 hours a day.
- Full control of capital spending remains with system owners.

