



TRUST.

It Flows From **Experience**
and **Commitment.**



YOUR TOTAL WATER SOLUTIONS PROVIDER



Water is our most precious resource. And at the Ontario Clean Water Agency [OCWA], water is our business. We operate and maintain over 900 water and wastewater facilities in Ontario – more than any other operator in Canada.

As your “Total Water Solutions Provider,” OCWA offers a complete range of services to meet your specific water and wastewater needs. What’s more, our unique shared services model enables us to offer clients a level of service, quality and value unmatched by any other operator.

With OCWA, you can trust that a team of experienced, dedicated professionals is working hard to provide you with safe, reliable and cost-effective water and wastewater services now and for the future.

OCWA SERVICES

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| 1 OPERATIONS & MAINTENANCE | 6 INFORMATION MANAGEMENT |
| 2 PROTECTING PUBLIC HEALTH & THE ENVIRONMENT | 7 ENERGY & PROCESS OPTIMIZATION |
| 3 CAPITAL PLANNING & IMPLEMENTATION | 8 CONVEYANCE |
| 4 RESOURCE RECOVERY | 9 SUPPORTING INNOVATION |
| 5 RESILIENCY PLANNING | 10 ASSET MANAGEMENT |



1 OPERATIONS & MAINTENANCE

OCWA is Ontario's top provider of water and wastewater O & M services. Our certified operators use the latest technologies and work practices to deliver core services like water and wastewater treatment, distribution and collection, and stormwater management – as well as emergency response, compliance support and equipment upgrades.

2 PROTECTING PUBLIC HEALTH & THE ENVIRONMENT

Our operators protect water from source to tap – and back again. We not only ensure the water coming out of your facilities is clean and safe for consumption, but that the water being returned to Ontario's lakes and rivers meets the highest environmental standards.

3 CAPITAL PLANNING & IMPLEMENTATION

We develop and implement long-term capital plans that will ensure the sustainability of your water and wastewater systems. Services include funding application assistance, and project management and implementation of capital solutions.

4 RESOURCE RECOVERY

We help you to leverage your wastewater assets to recover additional revenue and value. Opportunities in the areas of improved biosolids quality, enhanced biogas production, source-separated organics co-digestion, and increased energy generation for on-site use or for sale to the grid.

5 RESILIENCY PLANNING

Working with you to ensure your water and wastewater systems can withstand the effects of extreme weather events brought about by climate change, like flooding and severe winter storms.



6 INFORMATION MANAGEMENT

Working smarter through the use of technology helps to maintain top operations and maintenance performance, resulting in reduced costs and carbon footprint. Our IT solutions include remote, real-time water monitoring, alarming and management technology, as well as secure data collection and management systems.

7 ENERGY & PROCESS OPTIMIZATION

Identifying process improvements and energy saving opportunities that will help increase the capacity of your existing infrastructure, potentially delaying costly upgrades.

8 CONVEYANCE

We protect what you can't see. Extend the life of your valuable underground infrastructure through proper life-cycle planning. Regular assessment and maintenance can avoid costly and sometimes catastrophic failures.

9 SUPPORTING INNOVATION

We support the research, development and demonstration of new and innovative water and wastewater technologies and practices and find the right treatment solutions to match your facility's needs.

10 ASSET MANAGEMENT

A full range of technical and advisory services helps extend the life of your facility assets, leading to cost savings, process efficiencies, and long-term sustainability.

YOUR TOTAL WATER SOLUTIONS PROVIDER.

An agency of the Province of Ontario, OCWA provides a full range of water and wastewater services to municipalities, First Nations communities, businesses, governments and institutions across Ontario. While we pride ourselves on efficient and effective service, we also believe in the importance of trust and accountability. We are dedicated to working closely with our clients to help them build healthy sustainable communities and organizations.



A PART OF YOUR COMMUNITY.

OCWA's commitment to sustainable water goes well beyond operating plants and pipes – our employees believe they have an important role to play in the stewardship and protection of water resources and the sustainability of the communities in which they live and work. Employees participate in hundreds of community initiatives across Ontario, from local charitable fundraising events to promoting water literacy by educating young people on the value of water.



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STAY CONNECTED



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