

OCWA: YOUR WATER & WASTEWATER EXPERTS

For nearly 30 years, municipalities, First Nations communities, institutions and businesses across the province have chosen the Ontario Clean Water Agency (OCWA) as their trusted provider of safe, reliable and cost-effective water and wastewater services. Today, we operate over 1,000 water and wastewater facilities – more than any other operator in Canada.

Why do your municipal neighbours choose OCWA?

- ◆ We are a total water solutions provider, offering a range of services from Operations & Maintenance to Energy & Process Optimization to Asset Management, government funding application support and more.
- ◆ Our unique shared services model delivers value through economies of scale.
- ◆ As a provincial Crown Agency, we bring you the best of private sector efficiency & innovation and public sector values & accountability.
- ◆ Our people live and work in your province and your community – we are a made-in-Ontario solution.

1000+

Water and wastewater systems are operated by OCWA – likely including one just like yours

600+

Certified local water operators are employed by OCWA and backed by Agency-wide support teams

1 in 3

Ontario residents already enjoy OCWA services

\$15B+

In client assets are under OCWA's management

OCWA already provides services to 160 municipalities. Contact us today to learn how we can partner with you to meet your water and wastewater needs.

WHY MUNICIPALITIES OUTSOURCE TO OCWA

35% of Ontario communities partner with us to deliver *best value, highest quality and lowest risk* water and wastewater services to their residents

BEST VALUE:

- Unique hub-and-spoke structure provides economies of scale, decreasing costs for individual municipalities.
- Locally staffed offices ensure responsive, knowledgeable, individualized client service.
- OCWA is not profit-driven – a Crown Agency that operates on a cost-recovery basis.



Innovative tools tailored to client needs



HIGHEST QUALITY:

- Highly trained local delivery teams backed by a wide network of OCWA operational and organizational expertise.
- Comprehensive asset management and planning services help maximize asset life cycle and minimize cost.
- Innovative water technologies tailored to each client's needs.
- Best-in-class safety and compliance record.

Our people treat water and wastewater for populations as large as 1.4 million in Peel Region and as small as 2,400 in Moose Factory near James Bay.

LOWEST RISK:

- Transfers operations and maintenance risk to a Crown Agency.
- OCWA operations staff designated “essential” = No disruptions in service.
- Mandate to protect public health and the environment.
- Specially-equipped emergency response teams on-call 24 hours a day.
- Full control of capital spending remains with system owners.

